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Tracy Cox

Tracy Cox is director of performance consulting for Raytheon Professional Services LLC (RPS), a subsidiary of Raytheon Company. Delivering more than seven million hours of custom training in 30 languages to learners in more than 100 countries, RPS is a global leader in learning services and outsourcing. RPS helps businesses meet their critical objectives by designing, implementing and managing efficient training solutions that align employees, customers and partners with business goals. Headquartered in Dallas, TX, RPS has primary offices in Barcelona, Detroit, Frankfurt, London, Mexico City, Moscow, New Delhi, Shanghai and Singapore.

As director of performance consulting, Cox works with organizations to help them uncover their true worth through application of organizational network analysis, enhanced decision making techniques, innovation and Raytheon Six Sigma™.

Prior to his current responsibilities, Cox was the faculty lead for the Raytheon Leadership Institute, responsible for coordinating and delivering the Strategic Leadership Program to over 6000 Raytheon leaders.

Cox is also a founding member of the Raytheon Six Sigma Institute, where he was chief architect of the Raytheon Six Sigma curriculum for experts and specialists. He was also lead instructor for the initial roll-out of the curriculum within Raytheon.

Since joining Raytheon in 1988, Cox has held several positions of increasing responsibility in engineering, quality assurance, procurement assurance and information technology.

Cox is a frequent conference speaker on leadership, social capital and Six Sigma, and he has been cited for his views on social capital and networking in *Fortune*, *BusinessWeek*, *Industry Week*, *The Times* (UK) and *Training & Development*.

Cox earned a bachelor's degree in computer engineering from the University of Oklahoma and a master's degree in manufacturing systems management from Southern Methodist University.