

Stealing Success:
Adopting and Adapting Proven Tools
to Build PM and PMO Services

Delinda Fitzgerald, PMP :: USPS Headquarters PMO
PMI OKC Director of Membership

Dotti Patton, PMP :: FAA Aeronautical Center PMO
PMI OKC Director of Marketing

Stealing Success:
Teach your company to spell
“Progek Managmun”

::Stealing Success::

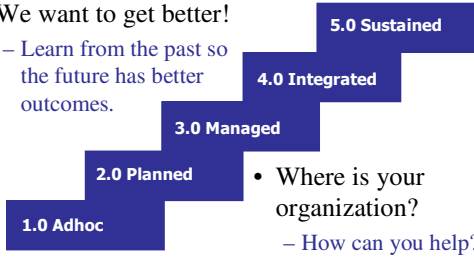
Topics

- Why steal a PMO?
- How to get it?
- How to leverage the knowledge?
- How to share it with the organization?

Delinda Fitzgerald :: Dotti Patton

Why: Lack of Maturity Organizational PM Maturity Path

- We want to get better!
 - Learn from the past so the future has better outcomes.
- Where is your organization?
 - How can you help?



Delinda Fitzgerald :: Dotti Patton

Why: Lack of Maturity

- USPS case study
 - No processes in place
 - No planning
 - No risk management
 - No closing/lessons learned/knowledge management
 - Wide duplication of effort
 - No project management knowledge base
- Identify the minimum requirements
 - Standards (PMBOK w/ Organizational models)
 - Technology (Collaboration and knowledge capture)

Delinda Fitzgerald :: Dotti Patton

How: Steal a PMO

- Treat the PMO as a project
 - Steal from PMI
 - Steal from Microsoft
- Draft a PMO proposal
 - Steal from marketing
 - Steal from us
- Get executive sponsorship
 - Steal an hour of the CEO's time



Delinda Fitzgerald :: Dotti Patton

::Stealing Success::

How: Communicate PMO Services

- Advertise – get clients
 - Steal from marketing:
 - *SELL* the PMO
- Facilitate project start-ups
 - Education and evangelism rolled into one

Delinda Fitzgerald :: Dotti Patton

::Stealing Success::

How: Recidivism

- Lead by example
 - Get mentees and steal from them
- Plant those “grass roots”
 - Posters, flyers, SharePoint
- Be committed
 - Steal the support of your peers

Delinda Fitzgerald :: Dotti Patton

::Stealing Success::

Questions?

- www.pioneerpmo.com/KPM
 - Steal from us
- Delinda Fitzgerald,
membership@pmiokc.org
- Dotti Patton,
marketing@pmiokc.org

Delinda Fitzgerald :: Dotti Patton
